

MyHealth Portal's New Look

High Level Overview



A screenshot of the MyHealth Patient Portal dashboard for a user named Heather Test. The dashboard is organized into several sections: a left sidebar with navigation links, a top announcement bar, and a main content area with multiple tiles. The sidebar includes links for Dashboard, Appointments, Billing, Calendar, Documents, Health Record, Medications, Messages, Past Visits, Questionnaires, and Results and Reports. The top announcement bar welcomes the user. The main content area includes tiles for Appointments (with a clock icon), Results and Reports (with a list of recent visits), Messages (with a list of recent messages), Medications (with a list of current medications), Questionnaires (with a message about no pending questionnaires), Billing (showing a total balance of \$0.00), and External Links (with links to Anderson Hospital, Anderson Medical Group, Anderson Rehab Institute, and Anderson Surgery Center).

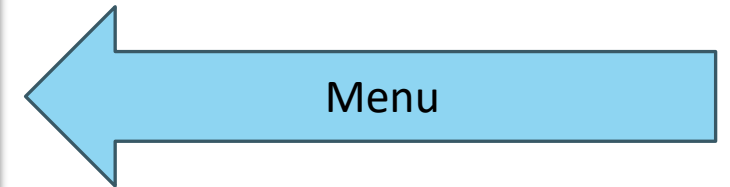
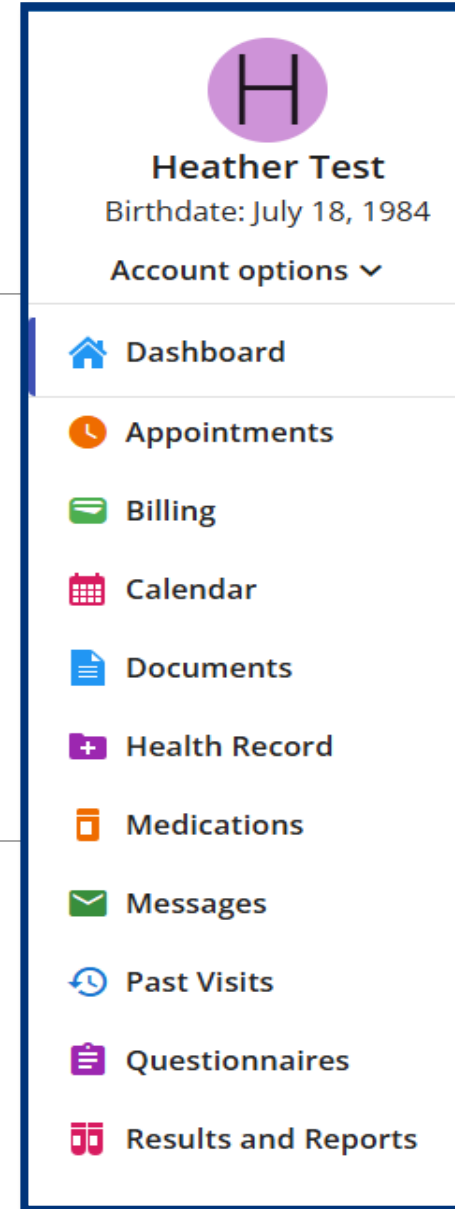
Welcome to MyHealth Patient Portal tutorial! Today, you will learn how to navigate the new redesign, review key features, cover what's new, and changes.

Dashboard/Menu

Menu

Key Features:

- Menu remains stationary no matter where you navigate to
- Fewer clicks
- Easy to switch from one feature to another
- Quick way to return to the Dashboard



Dashboard/Menu

Menu

Account Options:

(use the **drop-down arrow** for more options)

- **My Profile:** Allows you to update Patient Information, Contacts, and Shared Access.
- **Share My Portal:** Allows you to create an invitation to anyone you want to share your Portal with.
- **My Preferences:** Allows you to change Communication Preferences and Change your Password.

Account Options



Heather Test

Birthdate: July 18, 1984

Account options ▾



Heather Test

Birthdate: July 18, 1984

Account options ▲

[My Profile](#)

[Share My Portal](#)

[My Preferences](#)

Log Out

Changes to Locations of Features

Most Impacted Redesign Feature

- **Heath Record:** Now only contains individual widgets for Allergies, Conditions, Immunizations, Medical History, Surgical History, Family History, and Download Medical History.
- Each Health Record sections has a “Print Icon” that allows users to print an overview of that section.

Changes of Locations of Features:

- **Results & Reports:** Have been combined into 1 tab.
- **Visit History:** Has been renamed to “Past History”
- **Scanned Documents:** Has been renamed to “Documents”. The Continuity of Care (CCD) has been updated to be included in the Documents feature.
- **Profile, Shared Access, Preferences, & Log out:** Now all exist under “Account Options”

Download Medical Record

No medical record file available to download.

A request for this patient's medical record file is being processed. You will receive an email notification once the file becomes available. You will have a time limit to download this file to your device.

Last requested date and time: January 8, 2026 10:00 AM

Last requested by: Heather A Test

File status: Pending

[Medical Record Activity](#)

Allergies ⓘ

Sort by [Allergen \(A-Z\)](#)



Current Allergies

Allergen	Last Updated	Reaction	Severity
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Current Conditions ⓘ

Sort by [Condition \(A-Z\)](#)



Condition Name	Onset Date
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Dashboard/Menu

Menu

Menu Options:

- **Dashboard:** Displays sections and various other features (home screen).
- **Appointments:** Schedule and view upcoming appointment.
- **Billing:** Payment information-website/Phone number and balance information.
- **NEW Calendar:** Allows you to view scheduled appointments on the calendar and add your appointment to your personal calendar.
- **Documents:** Allows you to view and print your scanned documents, health summary, and letters.
- **Health Record:** Contains individual section for allergies, conditions, immunizations, medical history, surgical history, family history, and download medical history.

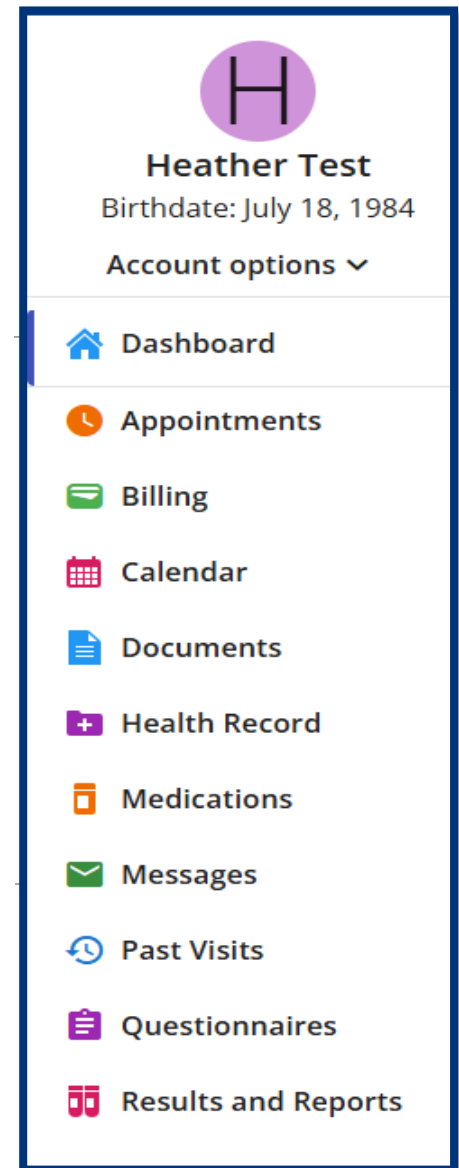


➤ **Medications:** Active Medications will display on the dashboard. Users can click the blue hyper link to view more details of the medication, can view all medications and request renewals. Request Renewals will create a portal message to be sent to the ordering physician. (**Ambulatory only**)

➤ **Message:** Allows you to compose a new workload message to your Provider(s), view your inbox, view your history, and view all your sent messages.

➤ **Past Visits:** Includes portions of your medical record for this visit, including allergies, conditions, results and medications. This document may be downloaded to your computer by selecting Download Visit Data.

➤ **Results & Reports:** Includes various reports such as; office visits, history and physicals, operative notes, and results.



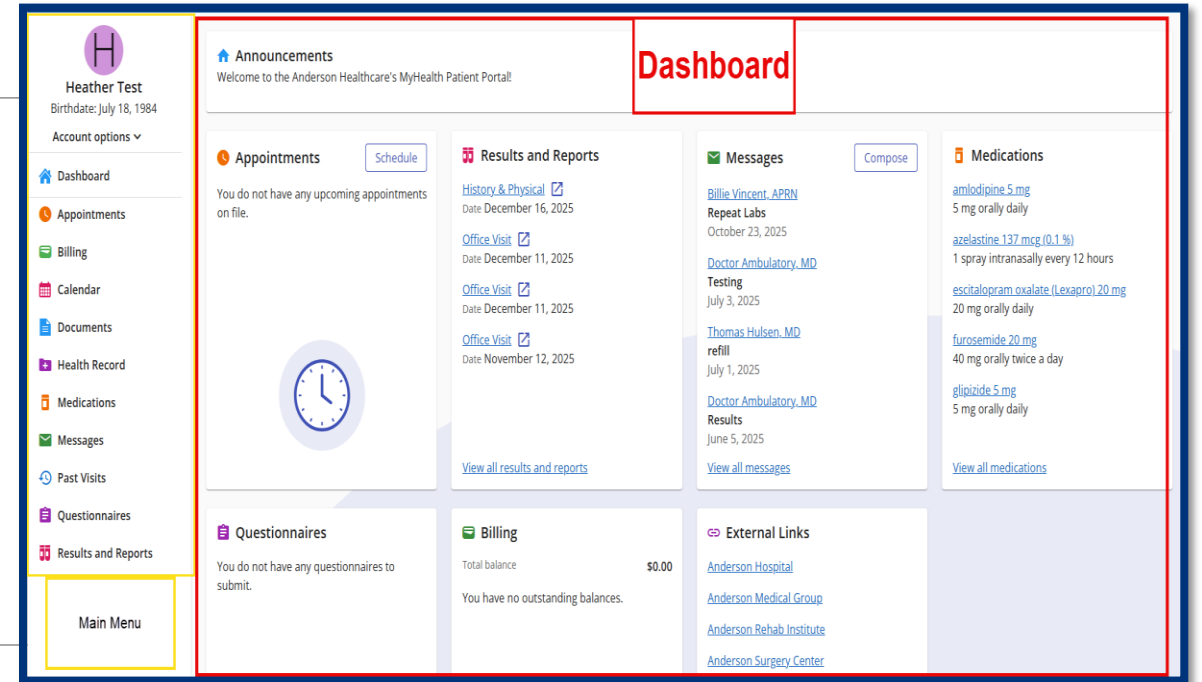
Dashboard/Menu

Dashboard

Upon logging in, users will be brought to a ***new dashboard*** feature which displays links and icons for various functions.

- Quick snapshot of various data
- Action buttons (allows users to conduct activity)

Examples: Scheduling an appointment or composing a secure message



Dashboard/Menu

Dashboard

Dashboard Highlights

- The **“What's New”** feature will display on the Dashboard when any new items are updated.

Example: Any new appointment that is scheduled or any updated results and/or reports.

- What's New

[Appointments](#) (1)

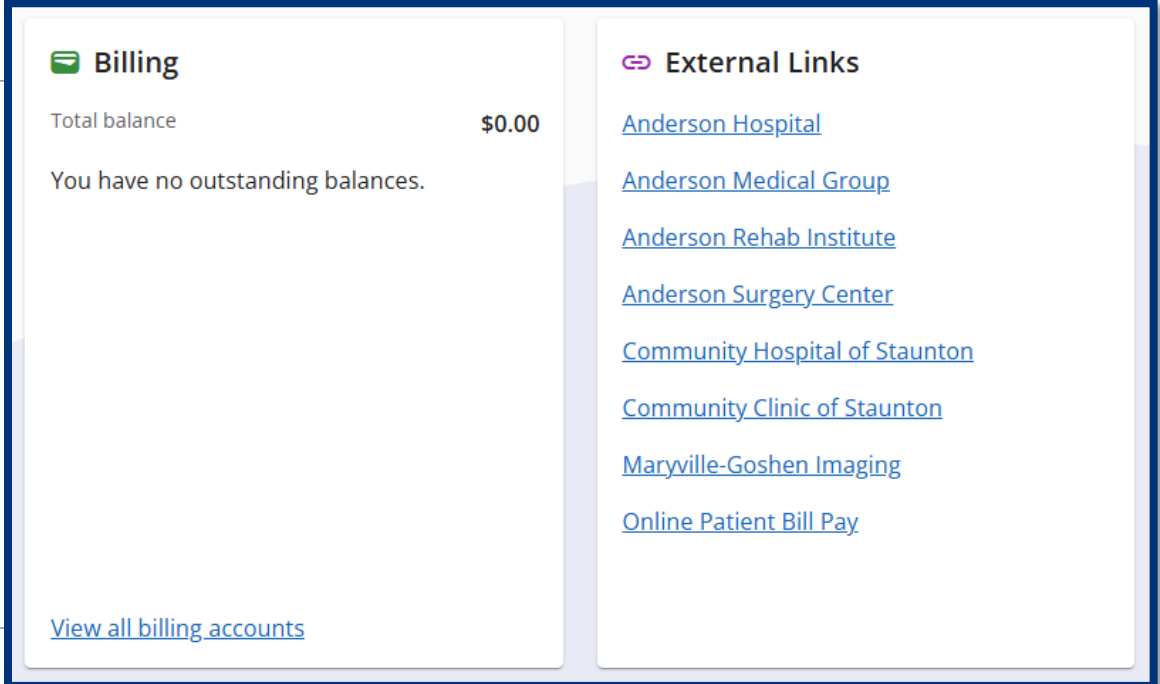
[Results and Reports](#) (1)

Dashboard/Menu

Dashboard

Dashboard Highlights

- **Billing:** Billing tab allows the users to view Total Balance. Click the blue hyperlink to view all Billing Accounts. The Billing tab will also display helpful information on how to pay remaining balance along with phone information for questions regarding billing.
- **External Links:** Click the blue hyperlink to take you to an external site.



The screenshot displays a patient portal dashboard with two main sections. The left section, titled 'Billing' with a green icon, shows a 'Total balance' of '\$0.00' and states 'You have no outstanding balances.' at the bottom, with a blue hyperlink 'View all billing accounts'. The right section, titled 'External Links' with a purple icon, lists seven blue hyperlinks: 'Anderson Hospital', 'Anderson Medical Group', 'Anderson Rehab Institute', 'Anderson Surgery Center', 'Community Hospital of Staunton', 'Community Clinic of Staunton', and 'Maryville-Goshen Imaging', followed by 'Online Patient Bill Pay'.

Billing	
Total balance	\$0.00
You have no outstanding balances.	
View all billing accounts	

External Links
Anderson Hospital
Anderson Medical Group
Anderson Rehab Institute
Anderson Surgery Center
Community Hospital of Staunton
Community Clinic of Staunton
Maryville-Goshen Imaging
Online Patient Bill Pay